







Special consideration should be paid to disadvantaged and underrepresented individuals, groups, or communities; they are often disproportionately impacted.

Anticipating vulnerabilities is one way to build equity and access to security, safety, and well-being services.

Vulnerability does not have a strict definition or categorisation and is sensitive to context.

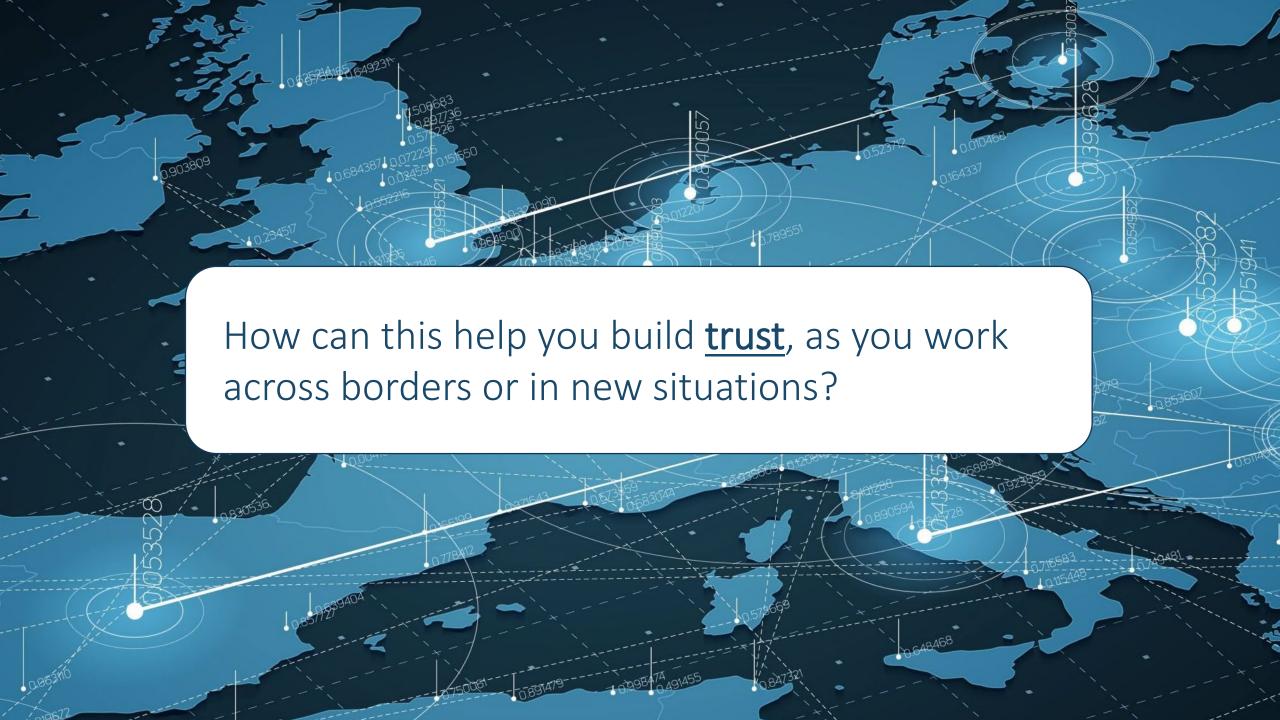
This can be a challenge if a tool is designed around one definition and users work with another.



...other agencies "think in different dimensions than we do."

Bridge Collapse
Traffic Jam
Water
Overheating Cars
Health Concerns

Road Authorities
Police
Local Municipalities
Community Aid Groups
Paramedics





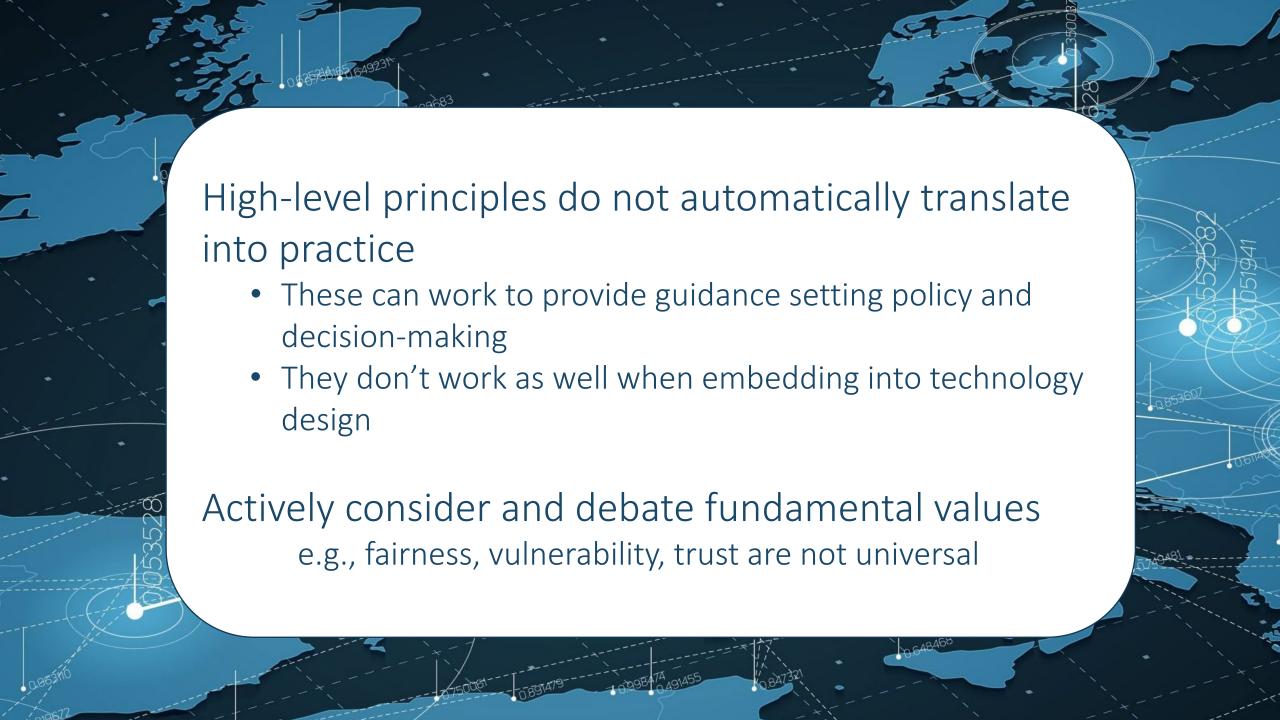


"...improves our awareness of each other, but we are not actually interacting."





Trust can be:	at a system, organisation, or individual level
	towards behaviour, operations, institutions
	towards a tool/process
	between actors using a tool
	by the public in users of a tool
As a process,	Integrity
	Credibility
it can	
it carr	Commitment
include	Commitment Consistency
include	
	Consistency





Thank You

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Public Safety Communication Europe

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